

J U L Y 2026

NEWSLETTER



A word from Tim Haigh

Managing Director/Owner

Proud owner moment. When I founded Right at Home in 2011, I envisioned care that truly transforms lives. One client's journey over the past four years is a powerful testament to why outcome-focused care planning matters. When we first met Edmee, she was 92 and independent, but an extended hospital stay and rehabilitation left her barely able to walk, struggling to communicate and care for herself. A traditional care model might simply have accepted those limitations. Instead, our team focused on meaningful outcomes: rebuilding her strength, restoring her communication, and helping her regain her independence. Today, at 96, Edmee speaks beautifully, has regained her strength, and can walk all the way into town. This remarkable achievement reflects the dedication of her two main carers, Cheryl and Iuliana, who believed in her potential and tailored every day around her recovery. Edmee's story shows that outcome-focused home care can preserve dignity and unlock potential at any age. By focusing on what clients can achieve—not just the tasks they need—we move from maintenance to rehabilitation. Seeing Edmee walk into town reminds me why we do this work: with the right goals, the right care plan, and an exceptional team, we can deliver real improvements in quality of life.

Tim



Save the date: The Later Living Show returns!

We're thrilled to announce that this year, we've partnered with Care UK, and the Later Living Show is back! At Right at Home Sutton and Mid Surrey, we're passionate about helping people live well, remain independent, and plan confidently for the future. That's why we're once again bringing together a fantastic range of local organisations, experts, and community services under one roof for a free event, designed to help individual plan for the future and make informed decisions on their health before a time of crisis.

Join us on Friday 2nd October 2026, from 10:00am to 3:00pm, at Milner House, Leatherhead, for a day of expert advice, community connections, and valuable information to help you or your loved ones plan for later life with confidence.

Whether you're planning ahead for yourself, supporting a loved one, or simply looking to discover what's available in your local community, the Later Living Show is the perfect opportunity to access trusted advice.

This year's event will feature an incredible line-up of exhibitors, including organisations such as Parkinson's UK, Sight for Surrey, Mole Valley Life, and many more. Alongside the exhibition stands, we'll be hosting informative talks from local experts, interactive activities, and live music throughout the day.

It's a wonderful opportunity to ask questions, discover local services, make new connections, and leave feeling informed and empowered.

Please save the date now—we'd love to see you there! Keep an eye on our social media channels and future newsletters for more information about exhibitors and talks. Thank you to Care UK for supporting us as we aim to help the people around us.

Contact us:
01372 705785

Goodbye and Good luck to Sam



Three years ago Sam returned to the Right at Home team as our Care Coordinator. Whether she was supporting our clients, helping our carers or solving the challenges that each day can bring, Sam always approached her work with kindness, patience and a genuine desire to help others.

We are incredibly grateful for everything Sam has contributed over the years. While we'll miss seeing her every day, we're excited for what the future holds and wish her every happiness and success in the next stage of her journey.

Huge congratulations to our GEM, Iuliana!



When her client returned home from residential care, she had very limited mobility and struggled to hold conversations. Thanks to Iuliana's encouragement as a live in Carer, she has regained her confidence and loves getting out in the community. It's been wonderful to see her enjoying strolls in the sunshine once again. Thank you, Iuliana, for the outstanding care and companionship you provide—you truly embody what Right at Home is all about.

Site For Surrey's Grand Opening in Ashtead!

We were delighted to attend the official opening of Sensory Services by Sight for Surrey's new centre in Ashtead, marking an exciting milestone for a charity that supports more than 8,500 children and adults across Surrey every year.



The new accessible hub has been created to provide specialist advice, rehabilitation, assistive technology, emotional support, wellbeing programmes and social opportunities for people who are blind, partially sighted, Deaf, hard of hearing and deafblind. It will be a welcoming space where people can access practical help, build confidence and stay connected to their local community.

It quickly became clear that our organisations share the same commitment: helping people remain independent, safe in their own home. By partnering with Sight for Surrey, we can ensure the people we support have access to the advice, resources and services they need as their circumstances change, giving individuals and their families greater confidence and peace of mind.

Together, Right at Home and Sight for Surrey are committed to helping people across Surrey maintain their independence, stay safe in their own homes and continue living fulfilling lives with the right support, at the right time.

The Hello Club Summer Party

With glorious sunshine and plenty of smiling faces, it was the perfect afternoon at Oaks Park for everyone to relax, catch up with friends and enjoy some well-deserved summer fun. Helping people stay connected, enjoy companionship and remain active within their local community is at the heart of what we do. The Hello Club provides a welcoming space where clients can build friendships, share experiences and enjoy spending time together, it's a lovely reminder of just how important social connections are for health and wellbeing. One of the highlights of the afternoon was the fantastic entertainment from Singing Sensations. Their lively performance of well-loved classics soon had everyone singing along, clapping to the music and, before long, filling the dance floor. It was wonderful to see so many people enjoying themselves and embracing the joyful atmosphere.

A huge thank you goes to the team at Oaks Park for once again making us feel so welcome. Their warm hospitality and stunning venue helped make the day truly special. We'd also like to thank Singing Sensations for providing such memorable entertainment, and of course everyone who came along and helped make the afternoon such a success.



Events like these are a reminder that bringing people together can have a real impact. Whether it's sharing a conversation over tea, making a new friend or dancing to a favourite song, these moments help reduce loneliness, strengthen community connections and bring genuine happiness.

We can't wait to welcome everyone back to our next Hello Club event! If you'd like to find out more about the Hello Club or Right at Home's companionship and home care services, our friendly team would be delighted to hear from you.