

RIGHT AT HOME

HAVANT & PETERSFIELD

WHAT MAKES US "OUTSTANDING"



Inspected and rated

Outstanding 



Quality Care in Your Home

WELCOME

Right at Home Havant & Petersfield are an "Outstanding" rated care company who offer in home care for you or your loved ones.



We have been in operation since 2015 and grown year on year, always putting our customers first.

Being one of the very few "Outstanding" rated care companies by the CQC (Care Quality Commission) we pride ourselves on delivering the highest quality care.



CONTACT DETAILS

ADDRESS:

Right at Home Havant and Petersfield
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TELEPHONE:

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WEBSITE:

www.rightathome.co.uk/havant



"We pride ourselves on delivering the highest quality support while maintaining the independence, dignity and wellbeing of our Clients."

DUNCAN CAMERON
OWNER & DIRECTOR

MAKING A DIFFERENCE EVERYDAY

We offer a variety of care services to seniors and adults with physical needs and learning disabilities. We aim to help our Clients to maintain their independence and we strive to make a real difference in their lives.

Not many people know that there are plenty of types of care that can be provided at home. You or your loved ones needn't move into a care home, as our team can help to support them in familiar surroundings.

We customise our care and support to every individual through a Personal Care Plan. We maintain a professional approach provided by our highly-trained CareGivers who are the best in the business.



"Right at Home Havant & Petersfield have been brilliant. They have come to our rescue several times over the last few years and most recently sprang into action after my mother-in-law had been hospitalised after a fall.

Once patched up she was ready to go home but she needed care in place before she could be discharged, which we expected to take a long time to organise. However, the management at Right at Home Havant & Petersfield somehow managed to arrange care to start from the first thing the next day and even had one of their wonderful carers go to the hospital in Portsmouth, assisted with her discharge and transported her home to Petersfield when it was evident that the NHS transport was delayed.

She was anxious about being in hospital during Covid-19 and wanted to get home as soon as possible, so this level of help made a massive difference. She is very fond of her Carers and it gives us great peace of mind knowing she is being cared for so well, especially during lockdown, when travelling to be with her is too risky."



Review from Homecare.co.uk

REVIEW FROM PETRA L (DAUGHTER-IN-LAW OF CLIENT)

OUR SERVICES

COMPANIONSHIP

At Right at Home, we aim to maintain your independence through personalised care provided by friendly CareGivers who you can share your hobbies and interests with.

COMPLEX CARE

We support Clients with a wide range of physical, learning and neurological needs through tailored support plans. Our complex care services also include palliative care.

SPECIALIST DEMENTIA CARE

People living with Alzheimer's and dementia often find that stable routines improve their quality of life. Our specially trained CareGivers can provide practical and emotional support to those living with Alzheimer's and dementia.

PERSONAL CARE

Our CareGivers can provide support with all areas of personal care and hygiene in a compassionate and caring manner, while respecting your privacy and dignity.

LIVE-IN CARE

Our live-in care service enables you to maintain your regular routines and relationships by supporting you to live in your own home through a tailored plan of care and support.

HOSPITAL TO HOME

Reablement support after an operation or prolonged stay in hospital reduces the risk of reinjury and readmission. We offer supervision of discharge arrangements and assistance in moving safely back to the comfort of your own home.

My dad's Carers are all so attentive to my father's needs, they are so reliable, professional and caring at all times.

This was emphasised recently when there was a medical emergency which the carers dealt with, with great professionalism, dignity and expertise. Excellent service, thank you.



Review from Homecare.co.uk

REVIEW FROM PETER J (SON OF CLIENT)



We have found your service to be excellent in all respects.

Your Carers are very competent, friendly and kind. They are like friends of the family, and we look forward to them coming. Thank you.



Review from Homecare.co.uk

REVIEW FROM GEORGE P (BROTHER OF CLIENT)



BOB'S STORY

Bob's son, who lived ten miles away and had a family of his own, realised he couldn't provide all of the care Bob needed.

Bob's family enlisted the help of Louise, a Right at Home Carer. Louise arrives early several mornings a week. She waits outside the bathroom as Bob bathes, just in case. Then she helps him get dressed by buttoning his shirt, putting his socks on and tying his shoe laces. Bob loves it when she combs his hair and shaves his stubble with his electric razor. He says it reminds him of going to the barber on the Army base. Each morning they run through a series of simple exercises given to Bob by the Community Physiotherapy Team, after Louise arranged a referral through Bob's GP. She also arranged for the Occupational Therapy team to install some grab handles around the house and provide a tri-wheeled walking aid on loan. Before she leaves for the day, Louise always gets Bob's mail and reads him the front page of the paper.

Right at Home provides numerous companionship, physical assistance, hygiene and well-being services to Bob, including:

- Walking assistance
- Helping get dressed
- Positioning in chair when necessary
- Stand-by bathing/showering assistance
- Grooming
- Shaving with electric razor
- Safety supervision
- Cooking
- Reading aloud from books, newspapers and magazines
- Light housekeeping
- Range of motion exercises

