

J U L Y 2 0 2 5

# NEWSLETTER



## A word from Tim Haigh *Managing Director/Owner*

What a special summer it has been so far. Not only has the weather been glorious but we've met some wonderful people on our travel throughout the community. We've been at summer fairs, hosted coffee mornings and held staff meetings in the park which have been so much fun.

Right at Home is a happy place and we try hard to ensure everyone working for us feels valued and respected, which is why I was thrilled we were awarded 5-Star Employer status by Workbuzz for the fifth year in a row. I am very proud of our team and humbled daily by the acts of kindness and compassion they show to our customers.

Thank you to everyone - clients and colleagues alike - who make working for Right at Home such a personal joy for me.





## Connecting with our community

What a fantastic month June has been for Right at Home Sutton and Mid-Surrey! We were thrilled to attend not one, but two wonderful summer fairs—the St Helier Summer Fair and the Bookham Fair.

Both days were filled with sunshine, laughter, and plenty of great conversations. From games and activities to meeting so many friendly faces, it was truly a joy to be part of these vibrant community celebrations.

There's something special about coming together, sharing stories, and witnessing that strong sense of community spirit. For us, these events are the perfect opportunity to connect with individuals, offer support, and build relationships with those who may benefit from a helping hand.

That's why we're excited to share our reduced-rate companionship calls, a new service designed to provide flexible, friendly support tailored to your needs. Whether you want company at home, help getting to appointments, or a trip out for shopping or a coffee, our caring team is here to help. With affordable rates during weekdays and visits lasting at least two hours, we make sure you have the time and care you deserve, without feeling rushed.

Thank you to everyone who stopped by to say hello—we can't wait for the next chance to come together and celebrate!

**Contact us:**  
**01372 705785**

## Celebrating 11 happy years with Right at Home

Congratulations to Carol on her 11-year anniversary with Right at Home Sutton & Mid Surrey!

Carol's warmth, compassion, and big heart have made a lasting difference to so many lives. We're so lucky to have had her as part of our family for over a decade.

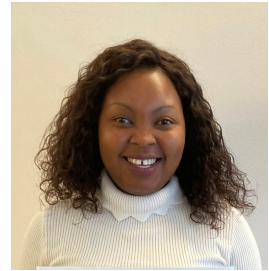
Here's to many more years of care, kindness, and making a difference—thank you, Carol!



Huge congratulations to Jane, our GEM of the Month!

Clients and families consistently praise her for her warm smile, calm presence, and positive attitude. She's also a brilliant mentor, always leading by example.

Thank you, Jane—you truly go the extra mile, and we're so lucky to have you!



## Five stars for the fifth year

We're incredibly proud to share that Right at Home Sutton and Mid Surrey has been awarded a 5★ Employer rating by WorkBuzz for the fifth year in a row!

What makes this award so special is that it comes directly from our team. Their anonymous feedback shows that 100% feel proud to work here, would recommend us, and believe we are inclusive. That's a true reflection of the culture we've built together.

At Right at Home, we're more than colleagues—we're a family. Our carers, office team, and managers all share one mission: to make a difference with kindness and compassion every day.

We are proud of every single person who helps make this such a supportive, uplifting place to work. If you'd like to be part of our award-winning team, email us at [jobs@rightathomese.co.uk](mailto:jobs@rightathomese.co.uk). We'd love to hear from you.



## Connecting communities one cup at a time

At Right at Home Sutton and Mid-Surrey, we've been thrilled to organise and attend a series of community coffee mornings, and we're just getting started!

These events are more than just a lovely excuse for tea, coffee, cake, and a chat—they're about creating meaningful connections across our local area. They give us the chance to reach out, spread the word about the support we offer, and most importantly, simply be there for people who might need a bit of company, advice, or just a friendly face.

What makes these mornings so special is the opportunity to network with local groups and organisations that, like us, are passionate about helping others. But it's the incredible people we get to talk to—each with their own stories, smiles, and insights—that really makes it all worthwhile.

We're excited to continue growing these events throughout the Sutton and Mid-Surrey area. The sense of community, kindness, and shared purpose we've experienced so far has been amazing, and we can't wait to see what the future holds.