

O C T O B E R 2026

NEWSLETTER



A word from Tim Haigh

Managing Director/Owner

What a wonderful time we had at the Later Living Show this month. The sun shone and music played, and our 23 exhibitors connected wonderfully with each other and local families.

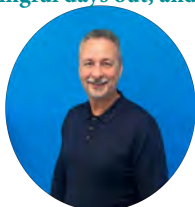
Visitors gained insights from engaging talks by Parkinson's UK, the Urgent Care Community Response Team, Princess Alice Hospice and Surrey Hills Solicitors, and were entertained by some wonderful singing from children from Downsends School.

Thank you to everyone who came. I can't wait for the 2027 show already!

Closer to home, we are celebrating our incredible team members. A massive congratulations goes to Lorraine, our GEM award winner, whose thoughtfulness makes our Clients feel incredibly safe and valued. We also extend a warm welcome to our new team members, Joanna and Zoe, and a huge well done to Jenny for completing her Care Certificate.

Finally, marking the International Day of Older Persons reminded us why we love what we do. We are incredibly proud to help our Clients revisit their favourite hobbies, enjoy meaningful days out, and live life to the fullest.





A Wonderful Day at The Later Living Show

What a fantastic day we had at Milner House! With the sun shining, music from Epsom Hospital Radio and conversations flowing, there was a lovely atmosphere as visitors and exhibitors came together for our Later Living Show.

Our 23 exhibitors represented a wide range of local services and organisations, giving visitors the chance to ask questions, discover support and gather useful information for themselves and their families. It was equally rewarding to see exhibitors getting to know one another and discussing how they could work together to further support our community.

The four talks from Parkinson's UK, the Urgent Care Community Response Team, Princess Alice Hospice and Surrey Hills Solicitors were engaging and informative. Each offered valuable insights into their work, helping us all better understand the services and expertise available locally.

Downsends School's wonderful performance was a true highlight, enjoyed alongside the gorgeous sandwiches supplied by Milner House. Rachel from Fika brought her lovely coffee van, keeping visitors and exhibitors refreshed throughout the day—thank you, Rachel!

Milner House's beautiful building and surroundings made it a special setting for the show. We're so grateful to Milner House and Care UK for their hospitality, food and support in bringing the day together.

A heartfelt thank you to everyone who exhibited, gave a talk, performed or came along. The Right at Home team loved sharing the day with you, and we look forward to seeing you all again soon!

Contact us:
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Group Homecare Provider of the Year at the Leaders in Care Awards

We're delighted to share that Right at Home UK has been named Group Homecare Provider of the Year at the Leaders in Care Awards! Every day, our team goes above and beyond to provide the highest quality of care and support to people in our local community, helping them to live happily, safely and independently in the comfort of their own homes.

This award is a fantastic achievement and a testament to the commitment of everyone across the Right at Home network. Thank you to our amazing team for the difference you make every single day — we couldn't be prouder!



Huge congratulations to our GEM, Lorraine

Lorraine has received so many lovely compliments from Clients and their families, recognising her thoughtfulness and attention to detail. One Client shared that her bathroom looked "too good to shower in" whilst another described Lorraine as "absolutely brilliant" and said she couldn't have asked for anyone better. They have built a lovely relationship, and the Client feels very safe and secure with her.

Well done, Lorraine, and thank you for making such a positive difference to our Clients' lives!

Celebrating Our Care Team

A warm welcome to Joanna and Zoe, who have joined the Right at Home team! We're delighted to have you with us and look forward to getting to know you both.

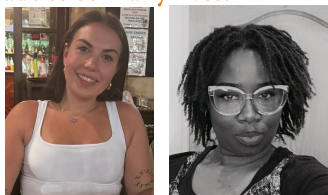


A big well done to Jenny for completing her Care Certificate—a fantastic achievement and an important milestone in her care career.



We're also celebrating some wonderful work anniversaries. Congratulations to Ofusa on one year, Elena on two years and Mel on three years with Right at Home. Thank you for the care, kindness and dedication you bring to our Clients and colleagues.

A special mention goes to Elaine, who is celebrating an incredible 11 years of supporting others. Thank you, Elaine, for your longstanding commitment and the difference you've made to so many lives.



We're proud to have such a caring team—thank you all for everything you do!

International Day of Older Persons



International Day of Older Persons is a chance to celebrate older people and the contributions they make to our families and communities. It also reminds us of the importance of respecting their choices and supporting them to stay involved in the things that matter to them.

We love seeing our Clients enjoy days out with their Carers, spend time with family and rediscover their favourite activities. Through the support we provide, we've helped Clients get around more freely and return to interests they once thought they would have to give up.



Everyone has their own idea of a lovely day, whether that's visiting a favourite place, meeting friends or enjoying a hobby. Our Carers take the time to understand those preferences, helping Clients stay connected and enjoy these experiences at their own pace.

We're a family at Right at Home, and we understand how important it is to trust the people supporting your loved ones. Getting to know each Client and building a warm, familiar relationship is at the heart of what we do.

Thank you to our Clients for the stories, laughter and experiences you share with us. We're delighted to be part of your journeys and help you continue enjoying life on your own terms.