

SEPTEMBER / OCTOBER 2025

NEWSLETTER



A word from Tim Haigh

Managing Director/Owner

What an incredible day we had at Dorking Halls for our first Later Living Show. We met some fabulous people and are already looking forward to doing it again next year, even bigger and better.

The day was truly a celebration of the wonderful people who support the elder community in the Dorking area - and I include our fantastic carers and office team in this special group.

As you can see, we celebrate several work anniversaries in this issue of the Newsletter as well as our GEM Award winners.

I am so lucky, as managing director, to work with such a special bunch of people, and it was a privilege to organise a pamper day for our team last month to say thank you for the dedicated commitment they show to their clients and to Right at Home.

As we look forward to next year, we have exciting plans to share with you shortly about our community work, which is so important to us, so watch this space for news. In the meantime, thanks to all for supporting Right at Home as we strive to make a difference every



Later Living Show 2025 - a wonderful day at Dorking

Right at Home hosted the Later Living Show on Saturday 4th October 2025 at Dorking Halls - and what a wonderful day of community spirit it turned out to be. The event was created to help local residents prepare for later life with clarity, confidence, and access to trusted information and support. We were also delighted that the show was listed as part of Age UK's Silver Sunday programme, recognising it as one of many positive and celebratory community events happening around the country to support older adults.

Despite the stormy weather, the local community turned out in force, and we want to extend a heartfelt thank you to everyone who braved the wind to join us. We hope the goody bags, information booklets, and conversations throughout the day were helpful, reassuring and uplifting. The message at the heart of the event was simple: planning for the future is always easier when we're informed, connected, and supported.

Ahead of the doors opening, the exhibitors came together for a pre-event networking session - a chance to talk, reflect and explore how we can continue to support our community throughout the year. The discussions were inspiring, full of shared commitment and collaboration, and demonstrated just how much local organisations care about working together to improve the lives of residents in later life.

We are already looking ahead to the next Later Living Show and are excited to grow, develop and build on this year's success. Thank you once again to everyone who attended, exhibited or supported the event in any way. Together, we are helping to make later life something to approach with confidence - and even something to look forward to.

> Contact us: 01372 705785

Happy Right at Home anniversaries!

We have a wonderful seven year work anniversaries for Right at Home. We are so grateful for our team of dedicated carers - here's to many more.

Congratulations to Elaine, who has been with the company for 10 years! To Paulina, who has been with us for six years, and to Mel, who celebrates her two year anniversary with Right at Home!









Carers Pamper Day treats organised to say thank you

On Wednesday 17th September, we hosted a very special Health and Pamper Day for our incredible team of carers. Every day, our carers give so much of themselves – offering support and genuine care to clients and their families. This event was our way of giving a little something back and reminding them just how valued they are.



We were delighted to welcome the lovely Nina, who provided calming manicures and soothing facials throughout the day. Her friendly presence created such a peaceful atmosphere, and many carers left feeling relaxed, refreshed, and truly cared for.

A big thank you also goes to Charlotte, who treated us all to her delicious homemade cakes. They went down a treat and added the perfect sweet touch to an uplifting day.





What stood out most was the sense of togetherness. Seeing everyone laughing, supporting one another, and taking time for their own wellbeing was heart-warming.

Huge congratulations to Jane and Esther, our GEMS







For our September GEM Award, we congratulate Jane. Jane is a live-in carer who stayed seven weeks with a client to ensure they had continued care whilst another carer was away. This dedication is not something you can teach, it's all about heart!

For our October GEM Award, we congratulate Esther. We have had amazing feedback from several clients about the huge difference that she makes to their loved ones' wellbeing and it does not go unnoticed.



Elena's fundraiser for The Royal Marsden Cancer Charity





Congratulations on completing the 2025 Royal Parks Half Marathon! Your finish time is

Half marathon heroine Elena raises £640 for the Royal Marsden

We are incredibly proud to shine a spotlight on one of our wonderful carers, Elena, who recently completed a half marathon in support of The Royal Marsden Cancer Charity.

Elena is known for her kindness towards the people she looks after every day and she always gives her very best in her role at Right at Home. She has taken that same dedication for her days off as well! She not only crossed the finish line, but did so in a fantastic time of 2:30:03 – something to be truly proud of! And just as inspiring is the fact that she raised £640 for The Royal Marsden Cancer Charity, helping to support vital treatment, support services, and world-leading cancer research.

This is a cause that makes a profound difference to so many families, and we are honoured that Elena chose to make her run count in such a meaningful way.

The same warmth she brings to her clients every day is the same drive that carried her over every mile of that race. She has already started talking about bigger running challenges in the future, and we have no doubt she will continue to amaze and inspire us.

To Elena – thank you. Your dedication, your kindness, and your enormous heart remind us what a difference one person can make. We are so proud to have you as part of our Right at Home family. Here's to the next finish line – we'll be cheering for you all the way!