



CHESHIRE SENIORS MONTHLY

Homecare in Mid and South Cheshire

At Right at Home, we aim to make a genuine difference to the quality of life of those we serve in the local community. We focus on improving the lives of those we care for, not just maintaining quality of life.

Making a Difference Every Day

From every CareGiver to our local Management Team, we are completely focused on making a difference every day. Keeping our Clients where they want to be for longer – Right at Home.

Our local office teams based in Nantwich, Sandbach and Northwich work tirelessly to deliver on our promises. For us it is not just about providing a service, it is about building valuable relationships with everyone we work with.

Our Trusted Services

Through trust and commitment to being the best, the quality of the care we provide has been industry-recognised, leading us to be rated as Outstanding by the Care Quality Commission and become the most highly rated national homecare agency on the UK's leading review site, www.homecare.co.uk.

Finalists in 3 categories! South Cheshire Chamber of Commerce Awards 2022

Right at Home South and Mid-Cheshire are incredibly proud to be named finalists in 3 award categories at the South Cheshire Chamber Business Awards 2022.

We have been nominated finalists in -

- **Business of the Year 25+ Employees**
- **Employer of the Year**
- **Excellence in Customer Service**

Our Managing Director, Ben said "It is amazing to be finalists in 3 categories, it is a true recognition for the hard work and dedication from our amazing caregivers & care teams this year".



MID-CHESHIRE OFFICE UPDATE

Team Leader Karen celebrates 2 years with Right at Home

Huge congratulations to Karen on her 2 year anniversary with Right at Home Mid Cheshire.

Karen joined us in 2020 as a CareGiver and has taken every opportunity to develop her knowledge in Health & Social care.

Karen has progressed through several roles to her current role of Team Leader - Well done!



Catch-up with Carole, Mid-Cheshire Hospitals Charity

Our Business Development Manager, Janet, and our Head of Recruitment, Rachel, had a great catch up at Crewe Market Hall with the amazing Carole Salmon from Mid-Cheshire Hospitals Charity, to see how we can help raise funds for Victoria Infirmary Northwich.

Right at Home Mid-Cheshire are extremely passionate about helping in our local community.



We are also supporting the Mid-Cheshire Hospitals Christmas Fair.

Thank You to our amazing Care Team!

We would like to say a massive thank you to our wonderful CareGivers and Office team.

During October, we have received some amazing feedback from our lovely Clients and families. It is always great to hear about the exceptional care that the team provide in the community.

Keep up the hard work team!

FESTIVE WISHES 2022
Make a donation and leave a festive wish to someone special on our virtual festive scene.
Pick the colour of the gift, a smile or person that's in the scene who you'd like to see the gift will go to and your message.
Visit mchcharity.org/festive-fundraising or scan the QR code below.

FESTIVE FIVE
1 Christmas Fair
2 Wear it Festive
3 Christmas Raffle
4 Festive Wishes
5 Festive Tea

What do we do?
Mid Cheshire Hospitals Charity is a registered charity that supports the local care of Mid-Cheshire Hospitals NHS Foundation Trust. We do this by providing care or the care of our patients, we ensure we do this without the ongoing support, time and money of our local community who donate, and fundraise for the charity.

Your Festive Fundraising
If you have a festive party, we can help you raise money for the charity. We can help you with a list of ideas for your party, including a list of ideas for your party, including a list of ideas for your party, including a list of ideas for your party.

FR Registered Charity No. 1040002

CHRISTMAS FAIR
Saturday 26 November 10am - 4pm
Crewe Market Hall, 27 Eriele Street
Join us for a day of shopping and festive fun at our very first Christmas Fair!

WEAR IT FESTIVE
Join us on Thursday 8 December to show off your festive outfits, clothes, scarves, hats or hats for the festive time better! Donate your items for sale or cash and send your team photos to charity@mchcharity.org or post them directly to us. Facebook page: [mchcharity](https://www.facebook.com/mchcharity). Please speak to your family and friends about getting in touch with us on Facebook too!

FESTIVE-TEA!
Bring family, friends or colleagues together to hold a festive tea party on Thursday 8 December or any day to suit you in December.

CHRISTMAS RAFFLE
We have some fabulous prizes up for grabs in the raffle including:
• Refurbished Apple MacBook Pro 13"
• £2500 Amazon voucher
• £500 Apple Voucher
• £400 Hilti Voucher
• Wyndwood Hotel and Golf Club - voucher for 18 holes of golf for 4 people

get your mince pies and those at the ready and pop the kettle on!
Fundraise for your fundraising pack and fund raising novel! charity@mchcharity.org

Thank you to our sponsor
Swanway Motor Group

Mid-Cheshire Contact Details

Address: Winnington Hall, Winnington Lane, Northwich, Cheshire, CW8 4DU

Telephone: 01606 537 400 - **Email:** midcheshire@rightathome.co.uk

Cheshire Later Life Hub

Right at Home are delighted to announce that we are one of the founding members of the Cheshire Later Life Hub and the website is now live. This new, not-for-profit organisation to provide Self-Funding Seniors in Cheshire, and their relatives with a one stop shop place to find trusted support, advice, signposting in relation to anything associated with Later Life.

“Our vision at Cheshire later life hub is to provide later life solutions. We do this by offering local, trusted and expert guidance for those in need of care and support.”

Cheshire Later Life Hub provides information, on a huge range of services, for the elderly and vulnerable across Cheshire, by providing information and guidance for those in need of care and support in Cheshire.

Are you at that point in your life when you need help and advice? Are you worried about mum? Or dad? The Cheshire Later Life Hub is here to help you find the right advice you may need, for a loved one or yourself.

All of those involved have come together because we have a passion for those in need of support in social care. Our aim is to help provide the right help, guidance and solutions in your local community with expert advice from social care specialists.

We are a diverse range of businesses that can offer trusted and expert support in financial advice, Home Care, Residential Care, Mobility aids, funding and Legal advice.

Visit the new Website

<https://cheshirelaterlifehub.co.uk/> to find out more information and support

SOUTH CHESHIRE OFFICE UPDATE

Julie completes charity Sky Dive!

Back in September, our Recruitment and Well-being Manager, Julie Crofts, completed her charity sky dive. This was the first time that Julie had ever done something like this and we are all so extremely proud of her.

Julie raised £410 for Dementia UK. Well done Julie!



Jane Palmer - Senior CareGiver

We would like to say a big well done to Jane, as she has been promoted to one of our Senior CareGiver's. Jane joined the Right at Home team in July as a CareGiver, and has shown star quality in her time with us, which has seen gain her well-deserved promotion.

Well done Jane, and keep up the great work!



making a difference every day

At Right at Home, our values are at the heart of everything we do. It is our commitment to these four core values that enables us to deliver on our promise of improving quality of life for our Clients and their families.

TRUST – trust is fundamental to building strong, collaborative relationships with our Clients and their families.

QUALITY – we are committed to providing the highest quality care and support; the same kind of care we would like for our own family.

COMPASSION – we pride ourselves on person-centred, outcome-focused care, delivered with compassion, sensitivity and without judgement.

RESPECT – we promote an all-inclusive culture, where colleagues and Clients can be themselves. We respect people's wishes, seek to understand their aspirations, and support them to achieve their personal goals.

Right at Home launches Menopause Campaign

This October, Right at Home launched a nationwide campaign to challenge the stigma surrounding menopause and champion a supportive work environment for employees.

The campaign, titled Menopause Makes A Difference, will provide detailed advice, insights and experiences from people in the homecare sector living with menopause. The campaign falls within Menopause Awareness Month which encourages employers and employees to talk openly about the challenges and changes menopause brings.

As the Right at Home network comprises a large percentage of females and individuals who will experience menopause at some point, we are introducing menopause training workshops and drop-in sessions to give our employees a greater understanding of menopause and what support is available to them.

Staying at work can often be good for those experiencing menopause. It contributes to feelings of self-esteem, fulfillment, and identity. It also provides social contact and reduces feelings of isolation. Throughout this campaign, we aim to showcase just how supportive the social care sector is for menopausal employees, in turn hoping to empower many to stay at work for as long as they would like to.

Our Right at Home values and supports a culture of respect, compassion and trust. We support our teams by creating a culture of open communication; providing a safe space to talk about what they are going through; making the effort to recognise the impact menopause can have; and allowing flexible working where possible.

If you want to work for a team that will support you through your menopause and beyond, browse our opportunities today



Right at Home South Cheshire Celebration Awards 2022

Now is your chance to nominate a Right at Home Employee for an award at our very own Right at Home Celebration Awards. To nominate a team member for an award, please fill out the form below. We are welcoming nominations from Clients, family members, RaH employees, and people from the wider community.

- Magic Moment of the Year
- Dementia CareGiver of the Year
- Teamwork Award
- Office Employee of the Year
- CareGiver of the Year

Please scan the QR code below, and complete the nomination form by 14th November 2022.

Right at Home Celebration Awards 2022



**SCAN TO
NOMINATE
SOMEONE!**



Join our Team – RECRUITING NOW

Here at Right at Home, we offer top rates of pay and flexible work patterns because we know how important it is for our valued CareGivers to have a positive work-life balance. Take a look at the videos below to find out why people are proud to be part of our team.

We believe in supporting all of our employees to be the best that they can be! The sky's the limit at Right at Home, whether you need practical experience to help you with your studies or you want to progress into management, we are happy to help!

If you would like to enquire about any of our job vacancies, please contact us on:

South Cheshire (Nantwich) 01270 257 347 or Mid Cheshire (Northwich) 01606 537400
cheshirejobs@rightathome.co.uk