

DECEMBER 2025

NEWSLETTER



A word from Tim Haigh

Managing Director/Owner

As we wind down towards Christmas and begin to reflect on a busy year, the one thing – the most important thing – that makes Right at Home the best care agency in our region is the incredible people who work for us.

From our office team to our growing team of carers, everyone is dedicated to enriching our customers' lives each and every day, often as they face the difficult health issues which come with age.

I'd like to thank each and every one of them for all that they do. They are the reason we are rated Outstanding by the Care Quality Commission, and I am very proud to work alongside such amazing care professionals.

A very happy Christmas and New Year from me and from everyone at Right at Home.





A heartwarming morning at the Later Living Networking breakfast

This week we gathered at the Stepping Stones Pub for our final Later Living Networking Breakfast of the year. The morning offered a wonderful opportunity to come together with local businesses who share a common passion for delivering exceptional services and genuine care to our community. Over delicious pastries and freshly brewed coffee, conversations flowed easily as we reflected on the year gone by. It was a space to exchange ideas, discuss future plans and explore how we can continue working collaboratively to support people living later in life with dignity, compassion and respect.

One of the most meaningful aspects of the morning was reconnecting with familiar faces and strengthening the relationships that make this network so special. Hearing how each organisation continues to grow, adapt and innovate was both inspiring and reassuring. There was a real sense of shared purpose in the room, with everyone united by the same goal—to make a positive and lasting difference in the lives of those we serve.

A heartfelt thank you goes to Tina, Manager of the Stepping Stones Pub, for her warm hospitality and for arranging such a fantastic spread. Her attention to detail and friendly welcome helped create the perfect setting for open conversation and connection, and we couldn't have asked for a better venue to host our final breakfast of the year.

As we look ahead to the new year, we're excited about the opportunities to strengthen partnerships even further, share knowledge and continue building a supportive, caring network across our community. We're incredibly proud of what has been achieved together so far and look forward to another year of collaboration, care and positive change.

Contact us:
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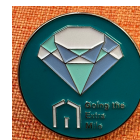
Happy Right at Home anniversary to Cris

We're proud to celebrate Cris' four-year anniversary at Right at Home. As a dedicated live-in carer, Cris consistently shows compassion, commitment and professionalism, making a real difference every day.

Thank you, Cris, for all that you do. We're delighted to have you as part of the team—here's to many more years ahead!



Huge congratulations to our December GEMs Cris and Adela!



Both Cris and Adela have gone above and beyond, putting in extra hours and care to ensure one of our clients felt safe and supported in her own home. Their willingness provide consistent care over four weeks at a time truly highlights their compassion, professionalism and reliability. Cris and Adela, thank you for everything you do.

Celebrating Christmas cheer as we reflect on 2025



Right at Home was delighted to celebrate the festive season last week with two wonderful Christmas events, bringing people together to reflect, connect and share some well-earned cheer.

On 12 December, our carers and office team gathered at the Robin Hood Pub in Sutton for a festive evening of live music, laughter and great company. It was a lovely opportunity to relax and celebrate the year together, and we're very grateful to the team at the Robin Hood for such a warm welcome. Above all, we want to say a huge thank you to our incredible staff. Your dedication, compassion and commitment to our clients throughout the year never go unnoticed, and we are so grateful for everything you do.

The celebrations continued on 17 December at the Hello Club Christmas Party, a joyful afternoon filled with music, dancing and festive treats. The Hello Club is a truly special community, and being part of it is one of the highlights of our week.



Friday Fever hits Sutton

This month we had the pleasure of attending a joyful afternoon focused on connection and tackling loneliness. Held at the welcoming Rangers Pub in Sutton, the event brought people together in a warm, friendly setting.

A heartfelt thank you to Danny for hosting and making everyone feel so at home. The room was filled with music, smiles and movement, led by Claire, the Hello Club's wonderful seated Pilates teacher. Everyone was encouraged to join in—whether seated or standing—making the session truly inclusive and uplifting.

One attendee summed it up perfectly: "One of the best! Made me feel good about myself and meet new people. It has built my confidence." She initially planned to sit and watch but before long, she was up dancing with a big smile and even enjoying some fish and chips.

If you or a loved one would like to attend, please email info@ageuksutton.org.uk.