

Celebrating Our Team's Achievements at the Right at Home Annual Awards

We are thrilled to share the exciting news from Right at Home UK's 11th Annual Celebration Awards! The ceremony recognised outstanding franchise offices, CareGivers, and teams who make a real difference in their communities.

This year, Right at Home Chippenham received two major awards:

Growth Award of the Year

This celebrates our ability to support more people with high-quality homecare. It reflects the trust our community places in us and our ongoing commitment to helping more Clients stay safe and comfortable at home.



Key Milestone Achievement – Level 2 Bronze

We are now delivering over 1,250 care hours per week, meaning more people in our community receive the support they need, while families gain peace of mind knowing their loved ones are well cared for. We were also recognised in the **Premiere Circle for excellence** in care quality, compliance, and team engagement – highlighting the heart and dedication our staff put into everything they do.


A special congratulations to **Amy Smith, finalist for Rising Star of the Year**, and **Hannah Reseigh-Lincoln, finalist for CareGiver of the Year**, for their passion, dedication, and positive impact on our Clients and community.

Thank you to all our Clients, families, and community partners for your trust and support. Together, we'll continue to make a positive difference in Chippenham and beyond.

“These awards belong to our entire team, who work tirelessly to make a difference in our Clients' lives. We are proud to celebrate together and continue raising the standard of care.”
-- Jack Miller, MD

October Balance & Stability Challenge!

This October, we're all about **Balance & Stability** – because strong foundations keep us moving safely and confidently! Why not take advantage of the crisp autumn days and boost your mood, energy, and overall wellbeing while strengthening those muscles?

 **Goal:** Stand on one leg for 5-10 seconds, 3-5 times a day, using support.

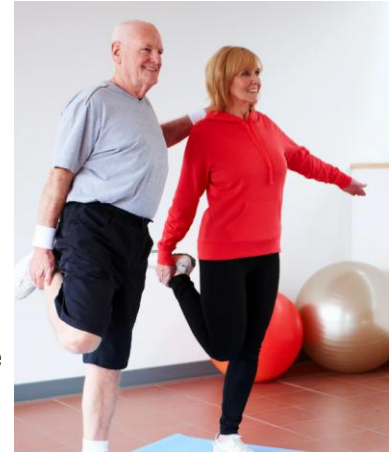
Why It Matters:

-  Improves balance
-  Helps prevent falls
-  Enhances stability & confidence in movement

Celebrating Small Wins That Make a Big Difference!

Last month, our Hand & Grip Strengthening Challenge brought some wonderful results. One of our Clients shared a proud moment with us: after doing the exercises with her carers last month, she was able to open a packet of crisps all by herself, something she hadn't managed in a long time.

It might seem like a small thing, but for her, it was a big achievement and a real boost to her confidence. Moments like these remind us why every exercise, every visit, and every bit of support matters.



Share Your Experience at Google Review

We'd Love Your Feedback! Your feedback is invaluable in helping us grow and continue providing the best care for our clients. If you've had a positive experience with us, we'd love to hear from you! Scan the QR code to log in, leave a review and share your thoughts. **Thank you for your support!**



Celebrating Excellence – Our Team Shortlisted at the Great British Care Awards!

We're excited to share some fantastic news – Right at Home Chippenham has been shortlisted in the prestigious Great British Care Awards! These awards celebrate excellence in social care, and our team is proud to be recognised. We've been **shortlisted** for **Home Care Employer of the Year**, and several of our amazing team members are **finalists: Amy Purps (Frontline Leader Award), Hannah (Homecare Worker Award), and our brilliant Care Team – Amy, Crystal, Denise, and Magenta**. This recognition reflects the dedication and compassion our staff show every day in supporting Clients and their families.



COMMUNITY INVOLVEMENT

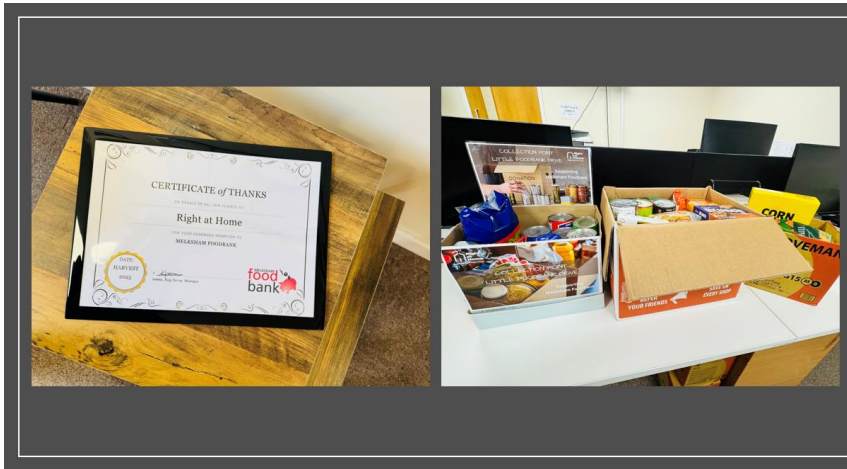
Your Career in Care Starts Here

We recently hosted our **Recruitment Open Day** at the Right at Home Chippenham office - and what a wonderful event it was! We welcomed people from the community who are passionate about making a difference, and it was inspiring to see so much interest in care as a rewarding career. The day included **engaging conversations, live demonstrations**, and a chance to showcase what makes our team so special. Events like this help us grow our caring family and ensure we continue to support more Clients with the compassion, reliability, and quality you expect from us every day.



Food Drive Success – Supporting Melksham Foodbank

We are delighted to share the success of our recent food drive in support of **Melksham Foodbank**. In September, our office collected generous donations of tins, packets, and everyday essentials – all thanks to the kindness of everyone. Your contributions will go directly to local people facing difficult times, ensuring they have access to food and support when they need it most.



A heartfelt thank you to everyone who got involved. Together, we've shown the power of community spirit and the difference we can make when we come together to help others.

UPCOMING EVENTS

- 22nd Oct (Wed): Bingo Evening**
 Celebrate our office extension with a fun, relaxed bingo evening and light refreshments.
- 11th Dec (Thurs): Christmas party in office**
 Join us in the office for festive music, games, treats, and holiday spirit.

We've proud to share these amazing client reviews with you



Review from T G (Daughter of Client) published on 13 August 2025

Submitted via Website • [Report](#)

Overall Experience ★★★★★

Right at home have been caring for my mum since about Feb and have been doing a brilliant job caring for her, she has build up trust and the carers and staff have given her the full confidence of their professionalism.

Staff ★★★★★
Care / Support ★★★★★
Management ★★★★★
Treated with Dignity ★★★★★
Value for Money ★★★★★

Review from S D (Husband of Client) published on 13 August 2025

Submitted via Website • [Report](#)

Overall Experience ★★★★★

I am very happy with carers from Right at Home, things are a lot better since having the same carers doing the care work and providing a good service, since having the same carers gives everyday, I have peace of mind.

Staff ★★★★★
Care / Support ★★★★★
Management ★★★★★
Treated with Dignity ★★★★★
Value for Money ★★★★★

OUR PEOPLE CORNER

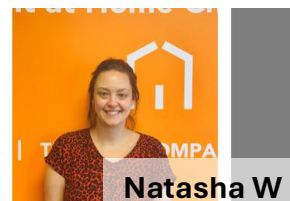
Welcome Lauren – Our New Recruitment Coordinator



We're excited to welcome **Lauren** to our team! With 9 years' care experience, she'll focus on recruiting the right people, supporting staff through wellbeing and development, and strengthening our commitment to delivering outstanding care for every Client.

Welcoming some of the new faces into the team!

We're delighted to welcome our newest Care Assistants this month! Fully trained and supported through shadowing, they are eager to bring compassion, dedication, and person-centred care to our Clients – making a meaningful difference every day.



Right at Home Chippenham

01249 569569

chippenham@rightathome.co.uk

www.rightathome.co.uk/chippenham



Download
our Brochure