

F E B R U A R Y 2 0 2 5

NEWSLETTER



A word from **Tim Haigh** *Managing Director/Owner*

I was thrilled to read our latest review on homecare.co.uk (see page 2). It's so nice to read unsolicited comments like this. Our team truly go above and beyond for our clients and deserve all the praise that comes their way.

We now have 73 fantastic independent reviews on homecare.co.uk and a few more in the pipeline. Our score of 9.9 out of 10 puts us in an elite group of care providers in our area, something we are very proud of – as we are of our latest internal audit rating of Outstanding.

So if you choose Right at Home as your homecare provider, you know you are in good hands.



● Celebrating our Outstanding team

Right at Home Sutton & Mid-Surrey is delighted to announce that we have conducted an internal audit of our current practices, and we received a rating of Outstanding in care.

This rating reflects the dedication, compassion, and hard work that our team puts in every single day to provide the highest standard of care for our clients and also underscores our current CQC rating of Outstanding.

None of this would be possible without our amazing staff, who consistently go above and beyond. Their passion, dedication, and teamwork are the heart of our success.

As we begin the year, we celebrate these achievements together and look forward to continuing to provide outstanding care to our community. Thank you to our incredible team for making this possible!

Contact us:
01372 705785

The Hello Club

At Right at Home Sutton & Mid Surrey, we know that staying connected is essential for well-being, which is why we are proud to support The Hello Club, a vibrant community group dedicated to enriching the lives of those over 50.

Three afternoons a week, it offers members a mix of exercise, arts and crafts and the opportunity to play games and make new friends.

Visit The Hello Club!

Christ Church, Christchurch Park, Sutton

Tuesdays, 2:45-3:45pm | Chair-Based Exercise (£3)

Wednesdays, 2-4pm | Social Club (£1)

Thursdays, 2-4pm | Arts & Crafts (£2)

More details at www.thehelloclub.com



Right at Home is delighted to support The Hello Club, which fosters a sense of belonging and community spirit in South Sutton. If you're looking for a friendly place to meet new people, please call the number below and arrange to drop by.

07790 031764

Well done Elena!

Right at Home Sutton and Mid-Surrey is ecstatic to announce that this month's GEM award goes to Elena.



Elena has provided top quality, friendly care that goes above and beyond what is expected!

Her kindness, attention to detail and smiley persona brings light to everyone's day and we are so pleased to award her this recognition.

'Kind and engaging'

Right at Home is incredibly proud of all our hard-working carers, and we are so pleased that one of our newest clients' and her family feels the same way, according to our latest review on homecare.co.uk.

"From the outset, Right at Home have provided a friendly, efficient, and professional service. The carers are attentive, kind and engaging.

"Not only are they helping her during the time of their visits we have noticed a definite improvement in mum's mood."



● Dorking Job Fair

We were delighted to attend the Dorking Job Fair in November where we had the opportunity to meet many people interested in a rewarding career in care.

It was a fantastic event, allowing us to showcase the incredible benefits of working in the care sector and share insights into the fulfilling roles available at Right at Home Sutton & Mid Surrey.

A huge thank you to the Dorking Christian Centre for hosting us—we truly appreciated the warm welcome!

If you're passionate about making a difference and would like to explore a career in care, we'd love to hear from you. Get in touch today at jobs@rightathomese.co.uk.