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Trusted care and support

In your own home



Introducing Right At Home

As a network Right at Home are passionate about delivering the highest quality care and support. The same standard of care we would want for one of our own family members.

We believe the best care you or your loved one can receive is care that can be delivered to you in the familiar surroundings of your own home. Home is where your treasured memories are and where you feel most comfortable.

“We support
you or your loved
ones to remain
as independent
as possible”

**Trusted by
generations to
make a difference
every day**

Right at Home Chichester & Bognor Regis is owned and managed by husband & wife team – Nathan East, Commercial Director and Natalie-Jane East, Managing Director

We are proud to say we can offer our Clients a service that is Trusted, Honest and completely Person-Centred. Our aim is to help our Clients live in the comfort of their own homes for as long as they can. We offer consistency of CareGivers so our Clients and their families are always seeing the same friendly faces and feel right at home.



Who is care for?

Care & support at home

When is the right time to introduce care?

We understand that homecare can be a difficult subject to broach with relatives and loved ones who may need a little extra support. Whilst many of our Clients really appreciate our help, however big or small, it can initially be a real struggle for those who have never experienced care before.

The right time to introduce care will be different for everyone but broaching the subject when family members become relied upon for smaller everyday tasks such as shopping, cooking meals or light housekeeping can really help.

“we get to know you as an individual and understand what we can do to support you...”

What type of care do we offer?


Our homecare services are completely tailored to our Clients' individual needs. We create a detailed care plan, so we know exactly how you like to maintain your routine and Right at Home can support at whatever level is necessary. Our main purpose is always to improve quality of life, for both our Clients and their families.

Why choose caregivers who are handpicked?

Our services are customised to every individual through a personal care plan and are provided by highly trained CareGivers who are hand-picked to ensure you receive the best quality care and support in your own home. Our Clients receive the full amount of time that they pay for, as we travel in our own time, meaning visits are never rushed.

We have a professional dress code and recognise that some of our Clients would prefer a discreet service when we accompany them out and about in the local community. We are quick to react, vigilant in our duty of care and always aim to raise a smile.

Next steps...

As with all new Clients,  **we will come and spend time with you and your family in your home setting.**

This way, we get to know you as an individual and understand what we can do to support you. We will agree with you and your family a specific care and support plan that addresses exactly how you would like your support delivered. We will then carefully match a suitable CareGiver and arrange for them to be introduced and approved by you before they begin delivering your service.

Our service to you is bespoke and tailored, we always take into account your preferences, wants and wishes.



Homecare services

Personalised to meet your needs

Our wide range of services support you or your loved ones to continue living happily and independently at home.



Companionship and social activities

Not all of our Clients require personal or specialised care. We support with daily activities to maintain your independence, whilst providing a friendly face to share interests and hobbies with.



Hospital to home

Reablement support after an operation or prolonged stay in hospital can reduce the risk of repeat injury and readmission. We offer supervision of discharge arrangements and assistance to move safely back to the comfort of your own home.



Personal care

Our CareGivers support with all areas of personal care and hygiene, respecting your privacy and protecting your dignity. Our waking night/sleepover services ensure Clients are comfortable overnight, and we can provide support as required.



Specialist care

We support people with a wide range of physical, learning and neurological needs, delivering a service that is tailored to each condition, up to 24 hours a day. Our complex care services also include palliative care.



Homecare services

Personalised to meet your needs

Our wide range of services support you or your loved ones to continue living happily and independently at home.



Live-in care

As an alternative to residential care, one of our CareGivers can live with you in your home, giving you the flexibility of help and support whenever you need it. Live-in care provides you or your loved one with the opportunity to stay in familiar home surroundings for as long as possible.



Respite and holiday care

From time to time, family carers may need a break to maintain their own health and wellbeing. We are available to support loved ones for flexible time periods. Our approach is based entirely on that person's usual routine, to make the temporary change in circumstances as easy for them as possible.



Dementia care

For people living with Alzheimer's and dementia, stable routines can play a part in improving wellbeing. With our specially trained CareGivers providing practical and emotional support, we make a positive difference to help you live well with dementia.



Care for young adults

We provide care for younger adults from 18 years of age. Our care supports young adults to remain independent and fulfil their chosen lifestyle with tailored support from highly trained CareGivers.



Trusted by generations to make a difference every day...



Your choice

We recognise that it is important for you to be able to choose the support you need. From our initial care assessments through to ongoing reviews, we work with you to deliver a care package that meets your needs.



Your independence

Choosing to receive support in your own home means you can maintain relationships with family, friends and neighbours in a familiar home environment. We support you to continue with the hobbies and daily activities that see you at your happiest. This is especially important for people living with dementia, for whom routines are hugely important to health and wellbeing.



Your safety

Having a consistent and highly experienced team of CareGivers supporting you in your home can help detect small changes before they become more significant problems. They will also ensure a prompt response to any accidents or emergencies.



Your peace of mind

Our CareGivers build strong relationships, not just with Clients, but also with those closest to them. Families can relax knowing that their loved ones are in excellent hands.



"The CareGivers interact with mum on the things she loves; her cat, gardening and knitting; keep the house clean and hygienic; and provide essential cooked meals. I don't know how I would have managed without Right at Home."

-Daughter of Client

"Each member of the team has shown the utmost compassion and care towards my Grandad. The ongoing support they continue to provide is personalised towards his individual needs. All of the carers are made for their profession and continue to encourage my Grandad to maintain his independence."

-Granddaughter of Client

"I can leave my Mum in the full confidence that she will be treated with dignity and compassion. Having trust in the care provider that they will do everything to maximise her quality of life is a huge relief to the whole family. The staff are very thoughtful and utterly professional."

-Son of Client

"Delighted with the care, support and communication. They are quick and efficient and also available at short notice. The carers take time to provide the best care they can and my Uncle has seen an improvement in his wellbeing."

-Niece of Client



Care for you From right at home Chichester and Bognor Regis

It's proven that people who remain at home for care and support are happier, so our aim is to help our clients remain independent and at home for as long as possible. We understand that choosing the right care can be daunting and there is lots to consider when thinking about residential care or homecare.

Residential care should be thought about carefully. The costs can be great and the move into a residential setting can be difficult to reverse, for example – if funding comes from the sale of a home.

Homecare offers you complete flexibility and is tailored around you and your wishes. You will only pay for the time we are with you, and we can support on an hourly basis throughout the day or night, as much or as little as you wish.

The difference in costs;

Residential Care Home

Your care is likely to cost around **£46,800** per person per year (on average)

Right at Home

Your care is likely to cost around **£9,856** per person per year (on average)

*Which Later Life Care Costs correct at time of print March 2021

Many people are not aware of the funding available that can be used for homecare. Sometimes care may be funded by your local authority, depending on your circumstances. There are some great sources of advice who can help answer questions you may have about funding -

- The Money Advice Service
- Age UK
- Social Services via West Sussex County Council

Our services can include:

- ✓ Light housekeeping
- ✓ Shopping
- ✓ Grooming and hygiene
- ✓ Washing and physical assistance
- ✓ Transport to and from appointments
- ✓ Medication support and reminders
- ✓ Meal preparation and cooking

If you are arranging care for yourself or a loved one over the age of 18, you may be entitled to additional financial support. If you have questions about the cost of homecare, contact us today.