

JANUARY & FEBRUARY 2026

NEWSLETTER



A word from Tim Haigh

Managing Director/Owner

Lots of positive news to report this month. We've had our busiest month of enquiries ever, some lovely new customers come on board, a fantastic promotion to Field Supervisor for our Senior Carer, Katie, and we are more visible than ever in our community thanks to Maeve and Charlotte, our supercharged marketing team.

Community relations is so important to a company such as Right at Home. We've built our business by establishing deep connections across Sutton and Epsom and are now busy doing likewise in Esher, Leatherhead and Dorking. You might think after all this time, we don't need to work as hard at this, but nothing could be further from the truth. We need to work even harder to ensure everyone who needs outstanding care at home comes to us first. There is so much competition out there we cannot rest on our laurels.

And that is why I'm so excited by our developing relationship with Milner House, by sponsoring a show on Radio St Helier and, of course, by my appointment as Chairman of the Hello Club, which we have supported for 12 years.

Here's to a fantastic 2026 and to making even more few friends in our community.



Proud to support Milner House's community roast

At Right at Home, we're passionate about supporting initiatives that bring people together and make a genuine difference in the local community. That's why we were delighted to support Milner House, a care home in Leatherhead, with their wonderful new community roast initiative.

Once a month, on a Wednesday, Milner House opens its doors to older people and the wider community by offering a free roast dinner. This thoughtful initiative is about far more than a delicious meal — it's designed to combat loneliness, encourage social connection, and create a warm, welcoming space where people can come together, chat, and enjoy each other's company.

Loneliness can affect people of all ages, but it can be particularly challenging for older adults. Initiatives like this play a vital role in strengthening community bonds and reminding people that they are valued, supported, and never alone.

We were thrilled to attend and be part of such a lovely day. Our clients and staff absolutely loved the experience — from the warm welcome to the fantastic food and friendly atmosphere. It was truly heart-warming to see so many people sharing conversation, laughter, and a meal around the tables. We're proud to work alongside like-minded organisations such as Milner House, who share our commitment to wellbeing and community support. Partnerships like these reflect the values we hold at Right at Home: compassion, connection, and care that goes beyond the everyday.

A huge thank you to the team at Milner House for hosting such a meaningful initiative. We look forward to supporting future community events and continuing to work together to make a positive difference in Leatherhead and beyond.

Contact us:
01372 705785

Congratulations to Katie, field supervisor



We're delighted to congratulate Katie on her new role as Field Supervisor. Katie will be visiting our clients to ensure everything is running smoothly, while also supporting our carers and maintaining the high standards we pride ourselves on. Her role plays a key part in making sure both our clients and carers feel supported and confident. Congratulations, Katie — we're thrilled to have you in the role and look forward to all the great work ahead.

Huge congratulations to our January and February GEMS Ofosua and Tina



Although Ofosua has been with us for a short time, she has made a huge impact building strong bonds with her client through shared passions, bringing genuine companionship to daily life. Tina consistently goes above and beyond—not only for her clients, but for the entire care team. She fosters a supportive and compassionate environment where both clients and caregivers feel valued and seen. We are truly a family because of dedicated team members like her. Congratulations to you both.

Tuning in with Radio St Helier



We're now official sponsors of a show on Radio St Helier! Over the past year, we've had the pleasure of working closely with the wonderful Sylvia and Andy, building a partnership rooted in shared values, community spirit, and a love of great music. What began as a simple collaboration has grown into something truly special, and we're thrilled to be taking this next step together.

Our journey with Radio St Helier started in February last year, when Tim made his first appearance on the show. It was a fantastic experience and a brilliant way to connect with listeners while sharing more about the work we do in the local community. That connection deepened further in May, when the Radio St Helier team paid a visit to The Hello Club.

Now, we're incredibly excited to announce that Right at Home Sutton and Mid-Surrey is sponsoring a Radio St Helier show. This partnership reflects our commitment to staying connected, supporting local initiatives, and bringing a little extra joy into people's lives. Music has a wonderful way of lifting spirits, sparking memories, and getting toes tapping — and that's exactly what we hope this show will do.

We're proud to be working alongside Radio St Helier and truly grateful to Sylvia, Andy, and the entire team for their continued support and collaboration. This is just the beginning, and we can't wait to see where this partnership takes us next.



Hello from The Hello Club!

We're delighted to share some exciting news about Tim Haigh and his growing involvement with The Hello Club. Tim will be stepping in to support the administrative side of The Hello Club, helping to ensure the smooth day-to-day running of this fantastic community group.

The Hello Club is a vibrant community for people aged 50 and over to beat isolation and keep people socialising. Through regular meet-ups, engaging activities, and a warm, welcoming atmosphere, the club plays a vital role in helping members stay connected, active, and involved.

With activities now taking place four times a week, there are more opportunities than ever for members to get involved, stay active, and enjoy time together. We're proud to support The Hello Club as it continues to grow and make a real difference in the community. With Tim taking on this expanded role, we're excited about what the future holds and look forward to welcoming both familiar and new faces.

If you're over 50 and looking to stay active, meet new people, and be part of a friendly, supportive community, The Hello Club would love to see you.