



CHESHIRE SENIORS MONTHLY

Homecare in Mid and South Cheshire

At Right at Home, we aim to make a genuine difference to the quality of life of those we serve in the local community. We focus on improving the lives of those we care for, not just maintaining quality of life.

Making a Difference Every Day

From every CareGiver to our local Management Team, we are completely focused on making a difference every day. Keeping our Clients where they want to be for longer – Right at Home.

Our local office teams based in Nantwich, Sandbach and Northwich work tirelessly to deliver on our promises. For us it is not just about providing a service, it is about building valuable relationships with everyone we work with.

Our Trusted Services

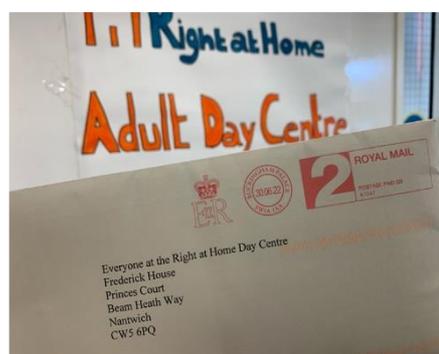
Through trust and commitment to being the best, the quality of the care we provide has been industry-recognised, leading us to be rated as Outstanding by the Care Quality Commission and become the most highly rated national homecare agency on the UK's leading review site, www.homecare.co.uk.

A Royal end to the week...

Our Clients at the Adult Day Centre enjoyed celebrating the Queen's Platinum Jubilee, with their own themed party. They drank many cups of tea and plenty of cupcakes.

As well as celebrating the occasion, our guests designed a beautiful card, for Her Majesty the Queen, which was then sent to Buckingham Palace.

Recently, we received a card back from Her Majesty the Queen thanking our Clients for their handmade card. Our Day Centre Manager Julie, was so proud of the Day Centre, that we had been recognised for something that our Clients had done. She sat and read the card to our Clients when it arrived.



Adult Day Centre – NOW OPEN 5 DAYS PER WEEK

We are happy to announce that we are now open **5 days a week!**

The Right at Home Adult Day Centre offers a safe, friendly, and relaxing place for seniors and adults with physical disabilities to visit for the day and enjoy social interaction, freshly prepared food, games, activities and much more.

We are open from 10am to 4pm, with plenty of availability on Tuesday's and Thursday's.

If you would like to find out more information on our Adult Day Centre, please contact a member of our office team on 01270 257 347 or southcheshire@rightathome.co.uk.



Right at Home Mid-Cheshire

Promotion – CareGiver to Senior

Jemma Dodson has been promoted from Caregiver to Senior CareGiver.

Jemma joined Mid Cheshire in February 2021 and has been a great support to Clients and staff alike. We receive consistently outstanding feedback about Jemma's dedication and commitment to the care & support that she provides.

Well done, Jemma.

New Team Members

Alison, Bobbie, Shonel, and Louise have joined our care team as CareGivers – we thank them for joining the Right at Home Mid Cheshire team and wish them well in their career with us.



Team Meeting Update

Some of our amazing CareGivers came to our team meeting in June, held at our Winnington office. It was great to see so many CareGivers all in the same place. Our Managing Director, Ben & Operations Manager, Kirsty shared future plans, welcomed new team members, and showed their appreciation for the dedication of the staff with some recognition awards and a lovely cream tea.

We understand how important it is to provide ongoing training and support to our team and to thank them for all the hard work they do. If you would like more information about working for an award-winning care company, Right at Home Mid Cheshire please call our Northwich office 01606 537400.

Happy Birthday, Marina

A special Birthday mention to our Deputy Manager, Marina who celebrates a "Milestone" birthday in June, we all wish you a very Happy Birthday.



Mid-Cheshire Contact Details

Address: Winnington Hall, Winnington Lane, Northwich, Cheshire, CW8 4DU

Telephone: 01606 537 400 - **Email:** midcheshire@rightathome.co.uk

Our Trusted Services

Through trust and commitment to being the best, the quality of the care we provide has been industry-recognised, leading us to be rated as Outstanding by the Care Quality Commission.

Elderly Care – our quality care services are built around your specific needs and preferences.

Companionship & Support – providing a trusted, friendly face to share a conversation with.

Dementia Care – consistent company, stable routines, and a familiar home environment.

Personal Care – maintaining personal hygiene with dignity and respect.

Specialist Care – caring for a loved one who has specialist needs can be overwhelming, but Right at Home can provide respite.

Respite Care – maintaining high quality care when its needed most.

Live-in Care – keeping your loved ones in their own home for as long as possible.

Hospital to Home – easing the recovery after an operation or prolonged stay in hospital.

Adult Day Centre – the Right at Home Adult Day Centre offers a safe, friendly, and relaxing place for seniors and adults with physical disabilities to visit for the day and enjoy social interaction, freshly prepared food, games, activities and much more.



Our Lovely Clients

JD is one of our fantastic younger Clients, and his smile lights up the room. He loves Minions and this is something one of his CareGivers, fully embraced - they bought him a giant Dave as a treat!

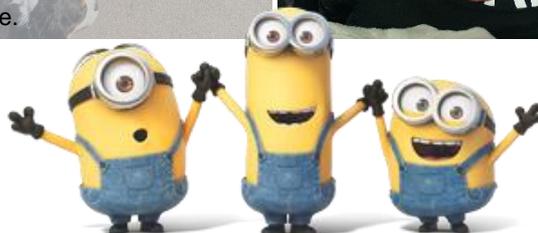
2 Years ago, he returned home after a long stay in Rehab until our RaH team were able to organise his care package liaising with care professionals and family to ensure his long-term needs could be met at home.

When the care package first started, JD's mum said, "**We have used this service for the last 3 months for my son and the level of care and attention to detail is exemplary. The ladies who attend are punctual, friendly and feel like they are part of the family.**"

As you can see, he's a very happy chap and this is just one of many local lives our team has helped improve.



JD with one of his CareGivers, our Senior, Jade.



making a difference every day

At Right at Home, our values are at the heart of everything we do. It is our commitment to these four core values that enables us to deliver on our promise of improving quality of life for our Clients and their families.

TRUST – trust is fundamental to building strong, collaborative relationships with our Clients and their families.

QUALITY – we are committed to providing the highest quality care and support; the same kind of care we would like for our own family.

COMPASSION – we pride ourselves on person-centred, outcome-focused care, delivered with compassion, sensitivity and without judgement.

RESPECT – we promote an all-inclusive culture, where colleagues and Clients can be themselves. We respect people's wishes, seek to understand their aspirations, and support them to achieve their personal goals.

Basic Life Support Training

Our Induction process and on-going Refresher Training includes a comprehensive Basic Life Support course.

This crucial training ensures that our care givers have the most up to date knowledge on:

- Chest Pain & Chain of Survival
- Choking
- CPR & Defibrillation
- Recovery Position
- Severe Bleeding

This ensures we are ready to react to any emergency situation both inside and outside of work and enables our team to continue providing outstanding care and support to all.



If you would like to nominate an employee for one of our GEM (Going the Extra Mile) Awards, please scan the QR Code above.

GEM Awards can be given to an employee that has displayed signs of going above and beyond for their Client.

Employees will be recognised for their dedication and hard work for the company.



South Cheshire Website



Mid-Cheshire Website

Join our Team – RECRUITING NOW

Here at Right at Home, we offer top rates of pay and flexible work patterns because we know how important it is for our valued CareGivers to have a positive work-life balance. Take a look at the videos below to find out why people are proud to be part of our team.

We believe in supporting all of our employees to be the best that they can be! The sky's the limit at Right at Home, whether you need practical experience to help you with your studies or you want to progress into management, we are happy to help!

If you would like to enquire about any of our job vacancies, please contact us on:

South Cheshire (Nantwich) 01270 257 347 or Mid Cheshire (Northwich) 01606 537400
cheshirejobs@rightathome.co.uk