



# CHESHIRE SENIORS MONTHLY

## Homecare in Mid and South Cheshire

At Right at Home, we aim to make a genuine difference to the quality of life of those we serve in the local community. We focus on improving the lives of those we care for, not just maintaining quality of life.

### Making a Difference Every Day

From every CareGiver to our local Management Team, we are completely focused on making a difference every day. Keeping our Clients where they want to be for longer – Right at Home.

Our local office teams based in Nantwich, Sandbach and Northwich work tirelessly to deliver on our promises. For us it is not just about providing a service, it is about building valuable relationships with everyone we work with.

### Our Trusted Services

Through trust and commitment to being the best, the quality of the care we provide has been industry-recognised, leading us to be rated as Outstanding by the Care Quality Commission and become the most highly rated national homecare agency on the UK's leading review site, [www.homecare.co.uk](http://www.homecare.co.uk).

## #HeartMonth with Right at Home Mid & South Cheshire

February was "Heart Month" and Right at Home Mid & South Cheshire encouraged people across Cheshire to get involved.

Every three minutes, somebody in the UK loses a loved one to a heart or circulation disease.

We know first-hand just how important it is to learn CPR, which is why this #HeartMonth, we helped people across Cheshire to learn this life-saving skill.

During February, all three offices took part in learning CPR, using the British Heart Foundation app, RevivR. This is a simple way to learn CPR and help save more lives in our local area.



# MID CHESHIRE OFFICE UPDATE

## Recruitment Evening – Pure Gym

Janet & Rachel really enjoyed catching up with so many people at Pure Gym in Northwich.

They said "It was great to let people know about the services we can offer to people to help them to live well at home", they also spoke to lots of people about the current vacancies across Cheshire.

Don't worry if you missed them and are interested in a position with Right at Home. You can contact Rachel on:

**Northwich:** 01606 537400

**Nantwich/Sandbach:** 01270 257347



## Pancake Day

Whilst supporting one of her Clients, Laura helped to make some amazing pancakes, which we are sure tasted just as good as they look.

Supporting people to make meals and stay healthy at home is just one of the services we provide. You can find more information on the services that we provide, on our website.



Mid-Cheshire Contact Details

**Address:** Winnington Hall, Winnington Lane, Northwich, Cheshire, CW8 4DU

**Telephone:** 01606 537 400 - **Email:** [midcheshire@rightathome.co.uk](mailto:midcheshire@rightathome.co.uk)

## Training & Support – Autism and Learning Disability Awareness

Right at Home recognise and understand the importance of providing outstanding care and support for those with autism or a learning disability.

Our training supports CareGivers to be able to use respectful terminology, understand the importance of meeting an individual's unique communication and information needs, understand that changes in a person's presentation or behaviour may be a means for communicating unmet needs.

The training explains a range of support techniques and shares who else might support the Client in their daily lives and the importance of working with them.



Autism spectrum disorders (ASD) are a diverse group of life long conditions characterised by some degree of difficulty with social interaction and communication.

A spectrum condition means it affects people in different ways, with each person having their own strengths and weaknesses.

It's not an illness or a disease, it is a difference in the way the brain processes information and reacts to the world.

## NANTWICH OFFICE UPDATE

### A happy Valentines Day for our Lead Senior CareGiver Jade

Jade, our Lead Senior, received a lovely valentines gift yesterday from one of our clients for all the support and dedication she shows in her role.

I think it is safe to say that matching clients and CareGivers together based on interests, hobbies and personality works fantastically well on this occasion!



### Nantwich CareGiver Drop In Sessions

Every fortnight, we hold our CareGiver drop in sessions. We hold these at our Nantwich and Sandbach offices.

The drop in sessions are an opportunity for our CareGivers to come in, have a chat with other CareGivers, and office team members, have a well earned cup of tea and have a general catch up!

### *making a difference every day*

At Right at Home, our values are at the heart of everything we do. It is our commitment to these four core values that enables us to deliver on our promise of improving quality of life for our Clients and their families.

**TRUST** – trust is fundamental to building strong, collaborative relationships with our Clients and their families.

**QUALITY** – we are committed to providing the highest quality care and support; the same kind of care we would like for our own family.

**COMPASSION** – we pride ourselves on person-centred, outcome-focused care, delivered with compassion, sensitivity and without judgement.

**RESPECT** – we promote an all-inclusive culture, where colleagues and Clients can be themselves. We respect people's wishes, seek to understand their aspirations, and support them to achieve their personal goals.

#### Nantwich Office Contact Details

**Address:** Frederick House, Princes Court, Beam Heath Way, Nantwich, Cheshire, CW5 6PQ

**Telephone:** 01270 257347 - **Email:** [southcheshire@rightathome.co.uk](mailto:southcheshire@rightathome.co.uk) - **Web:** <https://www.rightathome.co.uk/southcheshire/>

# SANDBACH OFFICE UPDATE

## Cupcake delivery from a CareGiver

One Friday morning in February, one of our lovely CareGivers surprised the office staff with some amazing cupcakes.

Georgina wanted to recognise the team for the help and support that she received recently. It is always nice to be recognised... especially with cakes!



## Training at our Sandbach Office

Our Sandbach office is used for our Induction and Refresher Training.

We believe that high quality training and continuous professional development are the key to our award-winning care services.

We hold regular training sessions for new starters and our existing CareGivers to ensure they have as much knowledge as possible, before attending Client care visits. This also contributes towards their Care Certificate.



## South Cheshire CareGiver Anniversaries

We would like to congratulate the following CareGivers on achieving their recent milestone with Right at Home.

Paul B – 1 Year

Roy S – 1 Year

Ella U – 1 Year

Thank you for your continued hard work.

## Ben celebrates his 40<sup>th</sup> Birthday!

Our Managing Director celebrated his 40<sup>th</sup> Birthday in February.

The team made sure that he didn't forget about it and the office staff in Nantwich made sure that he came back from his holiday to a nice surprise.

Happy Birthday, Ben!



## Join our Team – RECRUITING NOW

Here at Right at Home, we offer top rates of pay and flexible work patterns because we know how important it is for our valued CareGivers to have a positive work-life balance. Take a look at the videos below to find out why people are proud to be part of our team.

We believe in supporting all of our employees to be the best that they can be! The sky's the limit at Right at Home, whether you need practical experience to help you with your studies or you want to progress into management, we are happy to help!

If you would like to enquire about any of our job vacancies, please contact us on:

**South Cheshire (Nantwich) 01270 257 347 or Mid Cheshire (Northwich) 01606 537400**  
[cheshirejobs@rightathome.co.uk](mailto:cheshirejobs@rightathome.co.uk)

Sandbach Office Contact Details

**Address:** Sandbach Literary Institute, Bradwall Road, Sandbach, Cheshire, CW11 1AE

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